

Disclaimer- Conditions of Sale and Entry

Conditions of Sale

- In addition to the Terms & Conditions on the back of each ticket, the following conditions and rules shall apply.
- Except to the extent permitted by the Trade Practices Act 1974, tickets cannot be exchanged or refunded after purchase. Refunds will not be issued for lost, stolen, damaged or destroyed tickets or for a ticket claimed not to be delivered.
- Tickets are non-transferable on the day or during the day of presentation. In order to leave on a specific day and require re-entry to the Festival, the visitor must get a valid pass out when leaving the Festival and to gain re-entry, present stamped hand and valid entry ticket. The Adelaide Convention Centre (ACC) reserves the right to refuse admittance to or to evict from the festival any person with reasonable cause.
- The ACC reserves the right to change, amend or substitute any aspect of the Festival programme, alter opening times, Master Classes and entertainment without recourse and determine and publish additional conditions from time to time.
- Patrons may not, without prior written consent of the ACC bring any of the following items into the Festival: alcohol, wine glasses, food.
- Any visitor purchasing full bottles of wine may do so at their leisure, however, these full bottles are for offsite consumption only. Visitors found with open bottles will have these open bottles confiscated and will be asked to leave the premises.
- Any visitor purchasing food items from stalls may do so at their leisure, however, this food is for offsite consumption only. Visitors found consuming this food will have this food confiscated and will be asked to leave the premises.
- Visitors to the Festival acknowledge that this is a family event and agree to drink responsibly. Visitors found to be intoxicated will be refused service and asked to leave the premises as per Liquor Licensing Laws and will forgo their right for reimbursement of the ticket price
- Entry tickets are only available for sale to persons over 18 years of age.
- Minors are permitted into the Festival FOC, provided they are accompanied by a full fee paying adult.
- Should the Festival be cancelled due to unforeseen circumstances, the price of the ticket paid less any relevant booking fees would be refundable upon presentation of the ticket, or where possible, entry provided on an alternative day subject to the date of the event.

Conditions of Entry

- The Adelaide Convention Centre (ACC) will not be held liable for personal injury or property damage.
- Children (any person under the age of 18) are to be supervised by an adult or guardian at all times.
- The ticketholder attending the Festival hereby acknowledges and agrees as the ticketholder they have read and understood the Conditions of Sale and Condition of Entry (conditions) and agrees to be bound by these Conditions; and intends the Conditions to have full contractual effect.